

HIRE OF COMMUNITY FACILITIES AND PARKS - TERMS AND CONDITIONS

2 Conder Street, Burwood
NSW 2134 PO Box 240, BURWOOD NSW
1805 Telephone: 9911 9911 Fax: 9911 9900
Email: bookings@burwood.nsw.gov.au
Website: burwood.bookable.net.au/

1. REQUEST TO HIRE

- a) Applications for the Hire of Council's Community Facilities and Parks shall be made via the online booking system or by emailing the Community Facilities and Parks Officer. The applicant must register for the payment of the fees and charges arising because of or from the hiring and in observance of these terms and conditions.
- b) All event booking requests must submit a completed Event Application form. Approval is subject to availability, appropriateness of the proposed use and relevant documentation.
- c) You must state the nature and the type of activity that is to take place.
- d) All bookings for private functions or events at Council must be made by a person 18 years or older. The hirer assumes responsibility for adhering to all venue guidelines, ensuring the safe use of the facilities, and maintaining appropriate behavior during the event. This includes ensuring that children and young people are appropriately supervised at all times by an adult.
- e) Council reserves the right to request identification of the hirer for the purposes of confirming their age and may deny bookings if the requirements are not met. Additionally, the booking party is accountable for any damages incurred during the event and agrees to cover associated repair costs.
- f) Hirers that provide activities which involve children less than 18 years of age must comply with the Child Protection (Working with Children) Act 2012. Working with children clearances must be sought where applicable for child related work. Hirers are required to be able to provide, on request, all workers WWCC numbers, names and dates of birth. This information must also be available to potential customers. Failure to do so may result in Council cancelling the booking. Hirers must disclose to potential customers/stakeholders that they 'the Hirer' are an independent body from Council. More information about child safe practices can be found at the Office of the Children's Guardian.
- g) Council's use of its Community Facilities and Parks will have priority over other requests.
- h) Casual hirers are eligible for a maximum of 12 approved hire times per year. Approval is subject to availability and appropriateness of the proposed use.
- i) Seasonal hire is defined as summer season (September to March inclusive) and winter season (April to August inclusive). Council may alter season start and conclusion times at its discretion. As seasonal hirers receive, significant discounts on the cost of hire there are no refunds for field closure for any reason.
- j) Activities must only be held during times approved for use by Council, organised activities are not to take place when fields and facilities are closed. Any additional usage must be approved by Council in writing, and any required fees paid to Council prior to additional usage taking place. Any use outside of the approved times or in contravention of these terms and conditions may incur a financial penalty and may adversely affect any future booking requests made to Council.

- k) Proof of approval and receipt may be requested on site at the time of use. A copy of approval and any receipt must be produced on request by a Council officer otherwise the hirer could be asked to leave the grounds.
- l) Council reserves the right to decline booking requests from any organisation or individual for regular, ongoing hires on Friday and Saturday night to prioritise availability for functions and special events. If a regular hire booking is approved, the Council may cancel it with two weeks' notice to accommodate a function or special event booking.

2. HIRER RESPONSIBILITIES FOR VENUES

The Hirer must follow all applicable laws, rules, and regulations. It is the Hirer's responsibility to understand and comply with any relevant laws or regulations for their event.

When using Council's facilities, the Hirer must:

a) Access Procedures:

- Ensure they are familiar with the building's access procedures before the booking.
- Organise security access codes at least one working day before the event if they haven't already received it.

b) Report Issues:

- Report any problems, maintenance issues, or changes to the booking details to the Community Facilities and Parks Booking Officer at least one working day before use.

c) Cleaning and Locking:

- Leave the venue clean and tidy and ensure it is locked upon departure, as outlined in the cleaning and securing terms and conditions.

d) Use of Space:

- Only use the areas for which they have paid. If additional areas or hours are used, extra fees will apply.

e) Venue Capacity and Safety:

- Do not exceed the venue's capacity.
- Familiarise themselves with evacuation procedures and keep all exits and corridors clear in case of an emergency.
- Council may conduct audits to ensure compliance.

f) Subletting and Commercial Use:

- Do not sublet the venue, except to Catering Companies approved by Council.
- The venue cannot be used for selling products for profit or for advertising unless prior written approval is given by Council.

g) Bring Your Own Supplies:

- Bring any necessary items, including whiteboard markers, computer cables, AV projector connections, crockery, cutlery, glasses, jugs, tablecloths, serving dishes, tea towels, sponges, washing up liquid, spray and wipe, extra garbage bags, and any other required items.

3. HIRER RESPONSIBILITIES FOR FUNCTIONS

The Hirer is responsible for the following during the booking:

- Ensuring public safety and preventing damage to the venue.
- Managing emergency evacuation procedures.
- Monitoring and controlling noise levels.
- Returning the venue to its permanent layout after the event.

Specifically, the Hirer is responsible for:

- The conduct of all guests/patrons at the event.
- Maintaining proper order during the hire period.
- Any damage caused by attendees.
- Ensuring noise levels are kept at acceptable levels.
- Not bringing smoke machines or any equipment that could trigger the hall's smoke alarm. Non-compliance may result in the Hirer being liable for Fire Brigade fees if they are called.
- Complying with all reasonable directions from Council representatives.
- Allowing the Council representative full control over entry and exit points; they may close doors or refuse entry to individuals.
- Providing 'on the spot' proof of booking, identification and payment if requested by a Council representative.
- Limiting noise, music, or voice amplification if instructed by the Council representative due to excessive noise.
- Ceasing any activities and terminating the hire if the activity violates this policy. No refunds will be provided in such cases, and Council accepts no liability for the cancellation.

4. HIRER RESPONSIBILITIES FOR PARKS

The hirer must leave the Park and amenities in the same condition as it was when you accessed it. Preparation and packing away is the hirer's responsibility.

- a) The hirer shall not sub-let the Park or Amenities, or any part thereof.
- b) The hirer must ensure unobstructed access to all driveways, paths and entry points at all times. All emergency gates and exits must be kept free from any obstruction and NOT used as a thoroughfare.
- c) The hirer is responsible for the safety and conduct of any person attending the location during the time of the hire. Council is not responsible for any damage, loss or injury (including death) suffered by any person whilst attending the activity.
- d) The hirer occupies and uses Council Park at your own risk and hereby release Council and Council's agents, servants, contractors, and employees to the full extent permitted by law from all claims, actions, losses, costs, expenses and demands of every kind. You agree that Council does not have responsibility or liability for any loss of or damage to persons, fixtures or personal property.

- e) The hirer is responsible for the conduct of people and activities in the Park and for maintenance and preservation of good order during the period of hire.
- f) The hirer must ensure that the number of people attending the activity does not exceed any stipulated capacity of the Park as this could result in a loss of bond or refusal of future bookings. Council's Rangers and/or authorised officers may conduct inspections of attendance levels to ensure compliance. All reasonable requests made by Council officers are to be complied with.
- g) Council encourages the hirer and the hirer members and guests to organise public transport or car sharing to minimise parking requirements and impact on the environment. Normal vehicular and pedestrian access must not be impeded at any time. All persons attending your activity must observe all parking rules and regulations. Any vehicles found to be parked illegally during the event, including vehicles obstructing driveways or parked on the footpath, will receive an infringement notice.
- h) The hirer must secure all entrances and exits to a Park and Amenities after you leave. If an Amenity is left unsecure and any damage occurs, Seasonal Hirers will be invoiced the amount of the repair costs and Casual Hirers will incur a charge which will be deducted from the bond. Any costs beyond the bond amount will be invoiced.
- i) If any dispute regarding usage arises, in the first instance, the disputing parties are to attempt to resolve it between themselves. If the matter is not resolved after the discussion between the parties, the issue should be brought to the attention of the Community Facilities and Parks Booking Officer the next working day.
- j) Prior to the use any of playing fields/park areas, it is the Hirer's responsibility to inspect and ensure that the areas to be used are fit and safe for the intended usage.
- k) Spikes, stakes and other objects are not to be placed into the ground.

5. USE OF COMMUNITY SPORTS GROUNDS & PARKS

Should you cause excessive damage to any sports fields through overuse, Council reserves its right to deny the hirer any future bookings and withhold bond.

Further, the hirer must rectify any damage to Council's satisfaction.

Use of any temporary structure including (but not limited to) temporary goal post, amusement devices, stalls or marquees require Council's approval.

If the conditions are windy or the shade structure is at risk of blowing away, for your own safety and the safety of other visitors Council representative may direct you to remove the shade structure. Please contact Council to discuss the possibility of applying for the use of temporary structures.

- a) Littering is strictly prohibited. No waste is to be left near or on bins. The hirer is responsible to ensure that the park is left in a clean and tidy manner.
- b) Personal gas BBQs are permitted to be used in our Parks and Reserves. During 'TOTAL FIRE BAN' periods only the Council provided electric BBQs are permitted for use. No person shall bring into the park, naked flames or open fire of any sort or any other articles deemed by Council to be objectionable.
- c) The selling of food products (including mobile vending) from all Council Parks must be approved in writing from Council and any associated fees are paid in full. All relevant food handling legislation and guidelines must be observed by approved parties.

- d) The attachment of posters, banners or advertising material of any description to any surface of any building, fencing or poles is prohibited. All posters, banners and advertising material must be approved in writing from Council and any associated fees paid in full. Any such posters, banners or advertisements must be removed when vacating the park. Any promotional material distribution requires a pre-approved permit from council.
- e) The use of decorations and party supplies need to be environmentally friendly and biodegradable
- f) The park is hired in accordance with these Terms and Conditions, and the payment of any sum by way of hire fee, and the issue of any receipt for such sum by or on behalf of the Council, is deemed acknowledgement and acceptance of these terms, conditions and related policies.
- g) The hirer is required to leave the park in a quiet and orderly manner so as not to disturb nearby residents and the local community.
- h) The ban of single-use plastics items applies to lightweight plastic bags, plastic straws, stirrers, plates, bowls, cutlery and expanded polystyrene food ware containers.
- i) No vehicles are permitted on the grassed area without prior Council approval.

6. Park BBQ

- Electric BBQ's are located in several of our parks and for public use with no booking required.
- Personal gas fire BBQs are permitted provided that they are elevated and fat traps used.
- During 'TOTAL FIRE BAN' periods only the Council provided electric BBQs are permitted for use. Fires and open flames of any kind are not permitted.

7. BBQ Picnic Shelter

- a) Wangal Park has a total of seven BBQ's located within the park. The five smaller shelters areas are for public use (No booking required) and the largest Sheltered area with two BBQ's is available for hire.
- b) Proof of approval and receipt may be requested on site at the time of use. A copy of approval and any receipt must be produced on request by a Council officer otherwise the hirer will be asked to leave the area.
- c) Vehicles are not permitted within the Park. Any items approved at your shelter booking will need to be walked onto the booked site.
- d) Commercial Activities or Any money-making activities including the sale of goods, food and / or beverages at shelters and/ or mobile vans, fundraising activities and / or personal training / boot camps are not permitted without prior written approval from the Council.
- e) Decorations Balloons, streamers, signs and like decorations may only be attached to picnic shelters with string. The use of thumbtacks, sticky tape, nails or the like damages facilities and is not permitted. All decorations must be removed at the end of the booking. Failure to remove decorations and the like, may result in charges for clean-up and is littering, and fines apply for non-compliance.

- f) Signs, decorations, tarpaulins or similar items must not be attached to trees or plants in the Park. Fines apply for noncompliance.

8. GROUND CLOSURES & THE WET WEATHER LINE

- a) Council may close any Facility as a result of field maintenance, wet weather, surface damage, hazards and/or any other reason Council deems fit.
- b) In periods of wet weather Council staff will assess and determine if the Facility is to be closed for any training or competition games. On site signs will indicate whether each Facility is open or closed for use. It is the hirer's obligation to check Council's wet weather line for availability of a Park on the proposed day of use. Any changes to ground closure will be announced after 2pm each week day. Council's wet weather line can be accessed at all hours on **9078 6170**.
- c) Cancellations or postponements may occur, particularly in cases of wet weather conditions. Seasonal hirers are not entitled to refunds or time in lieu for any time a Park may be closed or the hirer is unable to utilise a Park for whatever reason. If a Casual hirer booking is unable to proceed due to weather conditions they must contact Council in writing within 2 days of the booking to be considered for a refund.
- d) Council may reschedule, relocate, or postpone the hire dates or times should this be required for any reason determined by Council.
- e) Council has no liability for any costs incurred as a result of wet weather cancellations. Council recommends hirer's have insurance against event cancellation or rescheduling due to wet weather.
- f) Flood lighting availability is limited to 9:00pm Monday to Friday. When lighting is booked, power is available, but the hirer needs to turn lights on and off.

9. FITNESS

Different zones available for personal fitness and training. To apply for approval to use Council Parks or Reserves for Personal Training and Fitness Groups.

10. PAYMENT

- a) All fees in relation to the hiring of Council's Facilities, including bonds, will be charged in accordance with Council's Schedule of Fees and Charges, as adopted.
- b) Permission and access to Council's Facilities will only be given once Council has received payment of the required fees, as outlined herein.
- c) If you are a Casual Hirer, the hirer must pay the entire hire fee at the time of booking.
- d) Fees and charges may be paid through the online booking portal using a credit card, (credit card surcharge is applied in accordance with Council's adopted Schedule of Fees and Charges). Alternate payment methods including cash and cheque are accepted at the Customer Service counter during business hours.
- e) All changes or cancellations to the hire of Facilities must be in writing to Council. Hirer cancellation of less than seven days prior to the date of hire incurs a penalty of 50% of the cost. Hirer cancellation of less than 48 hours from the date of the event incurs a penalty of 100% of hire costs regardless as to whether payment has been received for the booking.

- f) Council's adopted Schedule of Fees and Charges is updated annually on the 1st July, bookings that occur after this period will be re-priced and an updated invoice will be issued.

11. BONDS

- Council requires the payment of bonds in accordance with Council's adopted Schedule of Fees and Charges.
- Additional security bonds may apply based on the nature of the event or function. This includes but is not limited to functions held for individuals under 18 years of age or activities where additional risks are identified.
- Any portion of the bonds the hirer is entitled to after Council has inspected the location will be refunded within five days if payment was made by credit card through the booking portal. If payment was received by cash, cheque or via another payment option other than the booking portal, a refund will be processed within 30 working days of a booking. Any proportion of the receipted bonds may be withheld at Council's sole discretion.
- The Facility will be inspected on the first working day after the hire date and should a bond deduction be necessary, Council will notify you of the details. The bond deduction will be made, if applicable, and the balance will be refunded. The maximum bond deduction will be limited to the amount stated on your receipt or email sent. Should Council incur costs greater than the bond, an invoice will be issued to you for the balance of funds owing.
- Any bonds will be held for the duration of your bookings. In the event that the Facility is left unsecure, unclean, or damaged, Council may issue the hirer an invoice with accompanying details. The hirer must pay this invoice within 14 days of its receipt, and your bond will be retained for the remainder of your bookings. Any proportion of the receipted bonds may be withheld at Council's sole discretion.
- Where the use of a Facility extends beyond the time of hire, overtime charges will accrue at the fixed hourly rate and be invoiced to the hirer or deducted from the bonds held by Council. It is at Council's sole discretion whether to deduct the amount from the bond or invoice the hirer.

12. RELEASE, INDEMNITY AND PUBLIC LIABILITY INSURANCE

- a) The Hirer unconditionally releases Council from all claims, suits, demands, actions or proceedings (whether at law, in equity or arising under any statute) arising out of or in connection with an act, default or omission of Hirer or any of Hirer's Agents. The Hirer agrees not to sue or make any claim or demand against Council in respect of matters covered by this release.
- b) The Hirer hereby grants the Council an indemnity from and against all actions, claims, costs, losses, expenses and damages (including the costs of defending or settling any action or claim) in respect of:
- Loss, loss of use, or damage to property of Council resulting from or by reason of anything done or omitted to be done by Hirer arising out of Hirer's activities undertaken at or near Council's facility during the hiring period.
 - Personal injury (including death) or illness to any person or loss of use, or damage to any property resulting from or by reason of anything done or omitted to be done by Hirer arising out of Hirer's activities undertaken at or near Council's facility during the hiring period.
 - Your liability to indemnify Council is reduced proportionally to the extent that a negligent act or omission of Council or its employees has contributed to the injury, damage or loss.

- The Hirer shall not willfully alter, tamper, or render void any insurance policy or documentation submitted to Council.
- c) Council's Public Liability Insurance Covers Casual Hirers of Council venues only. The Council Public Liability Insurance Policy does not cover Hirers who are Incorporated Bodies, Sporting Clubs or Associations or Hirers using Council venues for a total of 12 days or more over a 12-month period. These groups should obtain their own Public Liability Insurance, which can be obtained from any insurance company.
 - d) The Hirers who are not qualified to be covered by Council's Casual Hirers Insurance Policy are required to obtain Public Liability Insurance in the amount of \$20,000,000 for the duration of the hiring and a copy is to be provided with the Application.
 - e) If public liability insurance has been cancelled or altered by the Hirer or their insurer prior to an event, Council must be notified immediately and any approved application may be deemed not valid. Alternatively, if any documentation changes status from the time of application to the day of the event, Council reserves the right to terminate the event and not reimburse any fees paid for the hire. These guidelines contain forms including declarations and consent which must be made by prospective employees.
 - f) The hirer must notify Council of any incident or injury during the hire, regardless of the cause. The notification must be completed within 2 business days after the incident, and forwarded directly to Council's Booking Officer.
 - g) The hirer is responsible for your belongings, equipment and stock. Council is in no way liable for the loss or damage of any person's property. This includes any item stored at a Council facility. Council recommends the hirer seek independent contents insurance.

13. CLEANING, SECURITY, DAMAGE AND RESTORATION REQUIREMENTS

The Hirer is responsible for adequately cleaning and restoring the facility to its original condition before leaving, ensuring it is returned to the state it was in at the time of hire. This includes, but is not limited to, the following:

1. **Tables and Chairs:** Clean all tables and chairs, then pack them away neatly in the storeroom or as indicated on the floor plan/signage in each room.
2. **Lights and Equipment:** Switch off all lights and audio-visual equipment. Close all windows and ensure all facility and amenity doors are locked.
3. **Field Lighting:** If the Hirer activates field lighting, they must ensure it is turned off at the end of the approved booking time. Failure to do so may result in additional lighting charges or revocation of access to the Illuminator lighting system.
4. **Cleaning Surfaces and Appliances:** Sweep and mop any mess or spills. Wipe down appliances and benchtops. Empty the dishwasher.
5. **Rubbish Disposal:** Place rubbish in the bins provided. If the bins are full, the Hirer must remove the excess rubbish from the premises. Do not dispose of garbage or soiled nappies in the sanitary disposal bins.
6. **Cleaning Time:** No additional time beyond the hire period will be provided for cleaning. The Hirer must complete cleaning within the allotted hire time.
7. **Storage Areas:** Keep designated storage areas (if applicable) clean to prevent attracting vermin, cockroaches, spiders, and ants. Once opened, all food items must be stored in sealed containers.

8. **Loss or Damage:** The Hirer is responsible for any loss or damage to the facilities, park, amenities, shelters, or other property during their use, and must make good any such damage.
9. **Park Grounds:** Hot coals, ice, and oil must not be disposed of on the ground in the park as they cause damage to the grass.
10. **Appliance and Fixture Integrity:** Do not interfere with any appliances, fittings, or fixtures in the facility.

14. SAFETY AND RISK

- a) Council requires the hirer to conduct your own risk assessments prior to and during the use of any park. If a risk or hazard is detected at any time the hirer must manage it to avoid injury of any person or any property damage. Should the hirer choose to proceed with the activities, it will be done so at the hirer's own risk.
- b) The hirer must supply documentation of risk assessments on request from Council. All requests must be satisfied within 5 working days.
- c) The hirer is to notify Council as soon as reasonably possible of the risk or hazard, how it was managed, whether any injury or loss resulted from the risk or hazard and if so, how this was managed on the next business day.
- d) All Council signs and all directions from Council officers, Police and/or other authorities must be obeyed.
- e) The hirer must ensure there are an adequate number of people present who are familiar with first aid procedures, particularly for formal sporting events.

15. STORAGE

- **Availability:** Limited storage space is available for hire at Woodstock, Burwood Park Community Centre, George Street Centre, Henley Park, and Blair Park on a monthly or yearly basis.
- **Installation Restrictions:** No additional items or storage units may be installed in any Council venue without prior written approval from Burwood Council.
- **Prohibited Materials:** The storage of flammable or illegal materials in allocated storage areas is strictly prohibited.
- **Liability:** Burwood Council accepts no liability for the loss or damage of any materials stored on its premises. Hirers are responsible for securing their stored items.

16. REPAIR AND MAINTANANCE

Repair and maintenance requirements are to be reported to a Council Customer Service Officer or The Community Facilities and Parks Booking Officer as soon as practicable after they are noticed. Council will endeavour to undertake repairs and maintenance as soon as practicable and within its budget constraints.

17. ELECTRICAL EQUIPMENT

All electrical cords, power boards, appliances, and special equipment brought by the Hirer to venues and parks must be tagged and tested in compliance with safety standards. Failure to meet this requirement may result in power fuses being blown. Any emergency callout costs

incurred for a technician to repair power circuits will be deducted from the Hirer's bond. Additionally, heating equipment is strictly prohibited due to safety risks to the venue and its users.

18. INTERNET ACCESS

- **Unsecured Network:** Burwood Council provides free public internet access at select venues via an unsecured wireless network. Users are strongly advised not to transmit personal, financial, or legal data over this network, as Burwood Council cannot protect against data theft or interception.
- **Connectivity and Liability:** Burwood Council is not responsible for the quality of the connection, interruptions in service, or any loss of data/information resulting from the use of this wireless service. Users assume all risks associated with accessing the wireless network and release Burwood Council from liability for any damages to equipment or modifications necessary for network access.
- **Lawful Use Only:** This wireless network is strictly intended for lawful purposes. Users must not violate any applicable local, state, or federal laws, regulations, or international treaties while using this service.
- **Content Access:** Burwood Council is not liable for any content accessed via the wireless network. Users bear sole responsibility for their activities and the content they engage with.
- **Technical Support:** Burwood Council staff does not provide technical support for this wireless service.
- **Bandwidth and Service Limitations:** Burwood Council makes no guarantees regarding access and reserves the right to limit bandwidth per connection.
- **Indemnity:** Users agree to hold Burwood Council harmless for any direct or indirect consequences of using this public wireless network.

By using the Burwood Council public wireless network, you acknowledge and agree to these terms and conditions.

19. SECURITY ACCESS CODES

The Hirer will require an access pin code to enter the venue. If you have not received your access pin, please contact Burwood Council to retrieve it.

Hirers are responsible for locking up the venue after their event. The access pin code will only be active during the times of your booking. If the after-hours support number is called due to the pin code issue outside the booked hours, an early entry fee may be charged.

Failure to secure the venue or comply with these terms may result in additional charges or penalties as determined by Council.

20. SMOKING POLICY

Smoking is prohibited in spectator areas at public sports grounds and other recreational spaces across NSW, in accordance with state regulations.

Under the **Smoke-Free Environment Act 2000**, smoking is strictly banned inside all Council buildings. Additionally, as part of Council's Smoke-Free Policy introduced on 24 November 2009, smoking is not permitted within 10 metres of any Council-owned buildings and facilities.

Hirers and attendees are required to comply with these regulations at all times.

21. ALCOHOL

Hirers intending to sell alcohol are responsible for obtaining the necessary liquor permit/license from the NSW Office of Liquor and Gaming Authority (www.liquorandgaming.nsw.gov.au) at least 28 days before the event. A copy of the licence must be supplied to Council and displayed at the venue during the function. Should Council determine a security guard or guards are required the hirer must provide Council with proof of security contractor engaged including copy of signed contract and paid invoice at least 1 week prior to booking date. If no alcohol will be served or sold, a Statutory Declaration must be signed stating that no alcohol will be consumed at the function and submitted with the Application.

Burwood Council has established Woodstock Park, Burwood Park, Russell, Reed and Martin Reserve as Alcohol Prohibited Areas from 6pm – 8am seven days a week. Please refer to Burwood Council's Prohibition of Alcohol in Public Spaces Policy for further information which is available on Council's website www.burwood.nsw.gov.au.

22. NOISE

Hirers must adhere to the following guidelines regarding noise at Council venues and parks:

1. **Sound Restrictions:**

All amplified sound, including music and public address (PA) systems, must cease by the venue or park's closing time.

Noise levels must be considerate, especially when the location is near residential areas.

2. **Approval for Electronic Equipment:**

Any use of electronic equipment that generates noise (e.g., PA systems) requires prior approval from Council.

Noise levels must remain within acceptable decibel limits as determined by Council regulations.

3. **Enforcement and Penalties:**

Failure to comply with acceptable noise levels may result in disqualification from future bookings, enforcement notices, and/or withholding of bond money.

If Council's representatives or authorised officers are required to attend the site due to noise complaints, additional penalties may apply.

4. **General Conduct:**

Noise from radios, PA systems, amplifiers, and musical instruments must not cause a nuisance to other visitors.

Council's Rangers or authorised officers have sole discretion to determine whether noise constitutes a nuisance or interference and may issue directions for remedial actions. Non-compliance with such directions is an offence.

5. **Consideration for Others:**

Hirers must be mindful of the impact their activities may have on other users of the facility and the surrounding area.

Patrons must vacate the facility promptly after the event to minimise disruption to others.