BURW2030D OPERATIONAL PLAN 2019-2020

DRAFT May 2019 for public exhibition

Delivered by

1000 8 1



Burwood Council heritage • progress • pride



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Acknowledgements

The Operational Plan has been prepared inaccordance with the NSW State Government's Integrated Planning and Reporting framework requirements.

The Plan addresses all the strategic goals identified by the community during the *Burwood2030* Community Strategic Plan consultation program. We acknowledge and thank all stakeholders for their contribution.

About Burwood Local Government Area

Located between Sydney and Parramatta cities, Burwood is a melting pot of culture with a thriving business and retail centre surrounded by historic villages, each with their own distinct character and charm, including Burwood Heights, Croydon, Croydon Park, Enfield and Strathfield.

The quality of life residents enjoy, the central location, local schools and excellent transport infrastructure has made Burwood an attractive destination for people to live, work and visit.

The Burwood Local Government Area is rich in cultural diversity with more than half of our residents born overseas. Burwood Council covers 7 square kilometres with a population of more than 39,800.

Foreword

Message from the Mayor



Cr John Faker Mayor of Burwood

Over the past few months, Council has been out and about listening to our community about what's important to them and where Council should set its priorities. This has informed the Operational Plan and Budget for 2019-2020.

This important document outlines the goals, objectives and actions Council will undertake in the coming year to fulfil its commitment to deliver the community's vision and aspirations. The plan focusses on supporting the projects which make Burwood the extraordinary place it is to live, work and enjoy.

We will continue to improve our services and facilities to support the needs and lifestyle of our community. Building on our programs we will ensure during this exciting time of growth, we can enhance our healthy, safe and sustainable environment and provide opportunities for our residents, local businesses and visitors to celebrate our diverse and vibrant cultural life. We are investing over \$13m in a range of infrastructure projects. Initiatives including major upgrades to our parks, roads, footpaths and Enfield Aquatic Centre. This also includes beautification works in the Burwood CBD and our town centres. This investment will add to the quality of life in our local government area once complete.

I remain committed to actively engage with our community, to seek input and valuable feedback and to demonstrate Burwood is a place where everyone is welcome, can have their say and ensure Council is effective and responsible in our decision-making.

I am pleased to introduce this plan and look forward to working with my fellow Councillors, staff and the community to ensure our Council remains a leader in providing services to the community.

Cr John Faker

Mayor of Burwood

Message from the General Manager



Bruce Macdonnell General Manager

I am privileged to lead an efficient organisation that is committed to delivering the highest quality service, valued and trusted by our community.

The Operational Plan outlines the individual activities that will be undertaken in the 2019-2020 financial year to match the commitments made in the Delivery Program, and achieve the long term goals and objectives of the Community Strategic Plan.

Burwood is in a strong financial position to provide extensive and quality community services, programs and events, while continuing to deliver an ambitious but realistic capital works program. We will work collaboratively to measure progress across social, cultural, environmental, economic and democratic perspectives, and ensure our expenditure and efforts are delivering the right level of services and assets that meet community needs.

We are confident and optimistic about the future of Burwood Council, and I look forward to working with the Council, staff and stakeholders over this financial year to ensure our community thrive in the future.

Bruce Macdonnell

General Manager

Our Councillors



Cr John Faker Mayor of Burwood



Cr Lesley Furneaux-Cook Deputy Mayor



Cr Joseph Del Duca Councillor



Cr Ernest Chan Councillor



Cr Raj Dixit Councillor

Cr Heather Crichton Councillor



Cr George Mannah Councillor

The current Council was elected in September 2017.

The Councillors have been elected to represent the local community and deliver its long term vision for Burwood:

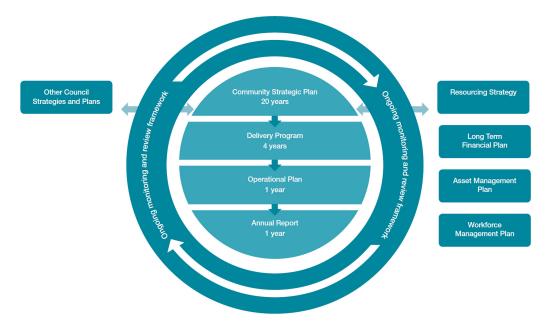
A well connected, innovative, sustainable and safe community that embraces and celebrates its diversity

Implementing the vision

Integrated Planning and Reporting

The Operational Plan is part of the process of Integrated Planning and Reporting (IP&R). The process is led by the NSW Government and provides a fraework for all NSW Councils to plan, deliver and monitor services for our community. The key elements of the framework are structures as follows:

- 1. *Burwood 2030* Community Strategic Plan (CSP) identifies the community aspirations for 2030.
- 2. Delivery Program 2018-2021 is a three to four year Council plan that sets out the goals and objectives Council will undertake during its term of office.
- 3. Operational Plan and Budget 2019-2020 outlines the annual actions and planned expenditure that Council will undertake work towards the community's vision.
- 4. The Resourcing Strategy outlines how Council will resource its long term commitment.



Understanding the Operational Plan and budget

The Operational Plan is divided into five themes identified in *Burwood 2030* Community Strategic Plan (CSP):

- Community and lifestyle
- Leadership and innovation
- Healthy and sustainable environment
- Planning and infrastructure
- Vibrant city and villages

Each theme has series of numbered strategic goals and objectives which link directly to the CSP to ensure that Council is delivering services in line with the community's vision.

Responsibilities have been allocated to each of the objectives and achievements have been identified for Council to implement in 2019-2020.

Reporting on the outcomes

The objectives outlined in the Operational Plan will be assessed and reported on a half-yearly basis.

Progress reports will be provided to the Council and the public.

Council's Annual Report will include annual achievements made in line with the Community Strategic Plan.

Endorsing the Plan

The Operational Plan and Budget will be placed on public exhibition from 28 May 2019 until 24 June 2019 and members of the community are invited to provide their feedback.

Community and lifestyle

	Responsibilities	Delivery Program Objectives	Operational Plan Achievements
1.1	High quality facilities,	services and initiatives to meet the di	verse needs of the community
1.1.1	Provide a diverse rang	e of strategies and initiatives that me	et the needs of the community
	Community Services	Provide services to meet the curent and future needs of diverse members in the community	Monitor, review and develop programs to assist diverse groups in the community such as seniors, youth, family and children, economically disadvantaged and people living with a disability
	Community Services	Provide financial assistance for community projects and actively seek funding from other sources	Administer a grants program and actively promote other funding opportunities available to community groups
1.1.2		s that engage the community in lifelo an accessible and people-friendly en	ng learning and provide recreational and vironment
	Facilities & Venues	Provide a range of information and services to meet the needs of new and existing members	Identify and implement resources and information services
	Facilities & Venues	Provide resources to reflect the needs and interests of the multicultural community	Increase number of language resources available based on the demands and needs of the community
	Facilities & Venues	Establish key partnerships with agencies and services providers	Deliver services, resources and initiatives in conjunction with agencies and service providers
1.1.3	Provide sport and recr health and wellbeing	reational initiatives to promote active	and passive recreation that contribute to
	Facilities & Venues	Enhance facilities at the Enfield Aquatic Centre to optimise use	Undertake Stage 2 of the Enfield Aquatic Centre Master Plan
	Facilities & Venues	Offer programs at the Enfield Aquatic Centre based on the needs of residents and patrons	Consult with patrons to inform the design of Learn to Swim and other programs
	Facilities & Venues	Provide a safe and healthy environment for patrons	Undertake testing of water quality, safety audits and staff training to ensure a healthy and safe environment
	Urban Design & Landscape	Enhance parks and open spaces to promote recreational activities	Implement master plans for major parks and upgrade existing parks and reserves according to usage type
	Community Services	Promote an active and healthy lifestyle	Offer programs and activities that promote active and passive recreation
1.1.4	Provide initiatives and harmonious lifestyle	facilities that encourage community	participation and promote a healthy and
	Facilities & Venues	Provide a range of venues and facilities for residents and community groups to meet their diverse needs	Offer a range of facilities for hire that accommodate the various types of use required by the community
	Parks	Provide space for sporting and recreational activities	Offer parks for hire and identify green and open spaces that can be used for passive and active use by the community
	Community Services	Promote an inclusive and harmonious lifestyle	Provide programs and activities that encourage an inclusive and harmonious lifestyle

1.2	A well informed, supported and engaged community			
1.2.1	Inform the community	of Council's activities, facilities and s	ervices using accessible communication	
	Community Engagement	Provide regular information in a range of formats to ensure that it is accessible to all members of the community	Deliver ongoing communication through appropriate methods based on the target audience	
	Community Engagement	Ensure language is easy to understand for all members of the community	Identify and utilise the appropriate language to use for communication of information based on the audience	
1.2.2	Modernise and enhance	ce access to information on services		
	Information & Communications Technology	Ensure all information is available in a digital and accessible format	Identify and implement new digital technology and social platforms to improve access to information	
	Information & Communications Technology	Increase Council's digital presence	Develop a modern website with improved accessibility and digitised services	
1.2.3	Enhance communicati	on and community engagement throu	Igh innovative solutions	
	Community Engagement	Engage with, and increase Council presence with its digital community	Monitor and identify emerging technology and communication tools to enhance en- gagement	
	Community Engagement	Establish regular interaction and communication with the community through targeted methods	Identify local communities and provide relevant information through appropriate communication methods	
	Community Engagement	Promote informal discussions between Council and the community	Engage with residents and the digital com- munity through face to face interactions and social media	
1.2.4	Foster a sense of com	munity pride		
	Community Engagement	Provide leadership on the community's vision and values	Develop a visual identity and vision for Burwood in line with community aspirations	
1.3	-	residents, workers and visitors		
1.3.1	Work with key partner	rs and the community to minimise crir		
	Regulatory Services	Maintain and enhance CCTV capabilites	Ensure CCTV technology is up to date and utilised in key areas around Burwood as needed	
	Community Services	Work in partnership with NSW Police to support crime prevention and increase community safety	Deliver and support safety campaigns to target specific crimes and raise awareness in the community	
	Community Services, Regulatory Services	Liaise closely with NSW Police and other stakeholders to identify crime activity and trends	Regularly meet with NSW Police and other stakeholders and implement strategies to address crime activities and trends	
1.3.2	Support and implement	nt programs that aim to reduce anti-se	ocial behaviour	
	Community Services, Regulatory Services	Implement strategies to reduce illegal dumping, vandalism, graffiti and abandoned trolleys	Deliver campaigns and provide initiatives to target illegal dumping, vandalism, graffiti and abandoned trolleys	
	Urban Design & Landscape	Deter anti-social behaviour through design	Implement place activation and design solutions that beautify the area and deter anti-social behaviour	
	Urban Design & Landscape, Civic Events	Encourage and promote a safe night time culture	Enhance street lighting, increase visibility and promote activities in and around town centres at night	
1.4	A proud and inclusive community that celebrates diversity			
1.4.1	Celebrate the achiever	ments of the local community		
	Community Engagement	Share the achievements of the local community and its members	Publish information on local achievements through appropriate methods of communication	
	Community Services	Encourage and award achievements within the community	Provide initiatives such as awards and incentives to promote achievements and encourage community participation	

1.4.2	Engage with Culturally	and Linguistically Diverse community	y
	Community Engagement	Ensure information is accessible to culturally and linguistically diverse (CALD) community members	Provide translation support and information in relevant languages where appropriate
	Information & Communications Technology	Harness the digital environment to provide information to CALD groups	Identify and implement technology which will assist in providing information to CALD communities
	Community Services	Develop key relationships with CALD service providers	Identify and support CALD service providers that offer services within the community
	Community Services	Provide opportunities for CALD members to integrate with the community	Host and support inclusive activities and initiatives to improve communication between different cultural groups and between cultural groups and council
1.4.3	Coordinate, facilitate a diversity and cultural l		and initiatives to celebrate community,
	Community Services, Civic Events	Provide a program of inclusive community events which celebrate diversity	Engage with different cultural groups and encourage participation in events and services
	Civic Events	Seek to support events and activities within the area that celebrate diversity	Provide support or sponsorship to cultural events and activities within the community
1.4.4	Promote and celebrate	e the area's heritage and Indigenous h	history
	Community Services, Heritage Services	Preserve and maintain the area's heritage and history	Support initiatives which celebrate the area's history and heritage
	Community Services	Preserve and promote the local Indigenous history and identify existing cultures	Develop a strategy to acknowledge and celebrate the local Indigenous history and community
	Civic Events	Remember and reflect on Australia's history in local context	Host events and services which promote awareness of Australian history such as Australia Day and Anzac Day and history of a local significance
1.4.5	Promote volunteering	opportunities and local participation	
	Community Services	Work with agencies to support volunteering and partner with culturally specific organisations to provide opportunities for volunteers of CALD background	Form strategic partnerships and support local volunteering initiatives
	Organisation Development	Provide volunteering opportunities and participation within Council	Seek volunteering opportunities for Council projects, initiatives and events where possible

Leadership and innovation

	Responsibilities	Delivery Program Objectives	Operational Plan Achievements
2.1	Community confidence	e in Council's decision making	
2.1.1	Provide opportunities	for discussions and report decisions I	back to the community
	Community Engagement	Consult and engage with the community on issues that impact the local community	Conduct workshops, special meetings and forums when necessary
	Community Engagement	Provide an opportunity for the community to provide input and feedback on major decisions	Undertake community consultations in line with the Community Engagement Strategy
	Governance	Report outcomes of Council decisions and resolutions	Provide information to the community on outcomes of Council decisions and resolutions in a timely manner
2.1.2	Inform the community	on key regional projects and plans	
	Community Engagement	Inform the community on key infra- structure projects which effect the local community	Provide information on major infrastructure projects that impact the local area and community
	Governance	Provide community education on Council policies and regulations and other legislation which affects the community	Distribute relevant information in a format that is easy to understand to ensure the community are aware of any changes to policies, regulations or legislation
2.1.3	Ensure transparency a	nd accountability in decision making	
	Executive Services	Audit and evaluate projects and report outcomes to the community where possible	Provide transparent auditing processes and ensure reports are made available to the community where appropriate
	Governance	Provide information in a transparent manner	Ensure all public information is accessible and made available in a timely manner
	Finance & Procurement	Provide efficient and transparent procurement and purchasing	Maintain a transparent process when engaging with contractors, suppliers and businesses
2.2	Strong partnerships to	benefit the community	
2.2.1	Maintain dialogue bety	ween neighbouring councils to share I	resources and improve provision of services
	Executive Team	Participate in regional associations and seek opportunities to work with neighbouring councils	Participate in inter-agencies and networks within the region and deliver initiatives through established Memorandums of Understanding
2.2.2	Develop strategic part	nerships that will benefit the area and	d community
	Executive Team	Maintain and establish relationships with State and Federal agencies, service providers and not for profits	Seek funding opportunities and work with State and Federal agencies on initiatives that will benefit the community
			Participate in regional alliances
2.3	Ensure financial sustai	nability and organisational effectiven	ess
2.3.1	Identify and maintain a	additional revenue sources to ensure	financial sustainability
	Finance & Procurement	Maintain an investment strategy and policy	Implement appropriate strategies and report outcomes to Council
	Property Services	Investigate opportunities to expand revenue from commercial operations, property portfolio and other income generating assets	Manage Council's property portfolio to ensure best value returns and to ensure properties are developed, renewed and maintained for the benefit of the community
	Finance & Procurement	Seek additional sources of income to improve financial sustainability such as discounted loans, financial grants and special variations	Identify the community's capacity and willingness for additional sources of income and implement where appropriate or required

2.3.2	Ensure the organisation is well led, staff can carry out their roles efficiently and effectively in line with the community's vision			
	Executive Team	Deliver services and intiatives to the community in line with Council's Community Strategic Plan and supporting documentation	Develop, review and monitor a Resourcing Strategy including a Workforce Plan, Asset Management Plan and Long Term Financial Plan	
	Organisational Development	Ensure corporate values and objectives align with the community's vision	Develop, review and monitor a Corporate Plan	
	Organisational Development	Provide structured procedures and processes to ensure organisational effectiveness	Identify and implement frameworks that will improve organisational efficiency and business excellence	
2.4	Efficient and innovativ	e customer focused services		
2.4.1	Provide a 'one stop sh	op' for customers		
	Property Services, Customer Service	Optimise the experiences of visitors to Council	Implement a service centre at the new Council Administration offices	
	Customer Service	Identify ways to provide enhanced customer service at key facilities	Identify and implement the use of concierges and undertake customer service training with relevant staff	
	Customer Service	Maintain high quality customer service for all points of contact	Ensure customers are attended to in line with service standards	
2.4.2	Modernise and digitise	e relevant services to meet the needs	of the community	
	Information & Communications Technology	Allow customers to 'do business with council' entirely online	Digitise all forms, applications, requests and payment methods where possible	
	Customer Service, Information & Communications Technology	Explore new online communication tools	Identify and implement technology that will enhance and improve customer experience	
2.4.3	Provide opportunity for	or ongoing community feedback to er	nsure best practice	
	Customer Service	Allow customers to provide immediate feedback on their experience	Implement customer feedback mechanisms at Council facilities to receive immediate feedback on customer experience	
	Customer Service	Monitor and measure Council's customer service	Conduct initiatives to support and improve the training of Council staff in customer service	
	Customer Service, Community Engagement	Improve overall customer satisfaction	Conduct regular surveys to gauge customer experience	
2.5	Leaders in the Local G	overnment sector		
2.5.1	Provide strong leaders	ship and advocacy on behalf of the co	ommunity	
	Governance	Support the roles of the elected body to ensure Councillors can govern efficiently and effectively on behalf of the community	Conduct regular training and induction sessions to support Councillors	
			Provide information and resources and encourage professional development	
2.5.2	Monitor and review Co	ouncil's performance against other co	uncils	
	Customer Service, Community Engagement	Review Council's services and functions to gauge residents' satisfaction and benchmark performance against other councils	Participate in benchmarking activities and analyse results to improve Council's performance (in areas such as financial sustainability, customer services, and other service provisions)	

2.5.3	Strive for business excellence through innovation		
	Executive Team	Implement technology which will increase efficiencies and productivity	Undertake an assessment of available technology to identify solutions that will streamline business processes
2.5.4	Anticipate emerging trends and changes that will impact the area		
	Executive Team	Proactively monitor external strategies, technology and solutions that have the potential to impact Burwood	Seek opportunities to be involved in pilot programs and other initiatives aimed at assessing customer needs

Healthy and sustainable environment

	Responsibilities	Delivery Program Objectives	Operational Plan Achievements
3.1	Maintain and enhance	green and open spaces	
3.1.1	Ensure strong planning controls to protect and encourage open and green spaces		
	Strategic Planning	Ensure planning policies enhance and protect open and green space where appropriate	Develop specific plans of management for public spaces
			Provide strategic planning input into future development proposal where possible
			Ensure State and District Plan strategies are included into relevant Council planning policies
			Identify opportunities to increase canopy coverage within the area
3.1.2	Pursue partnerships a	nd opportunities to create new open s	spaces
	Strategic Planning	Negiotiate with developers for additional space upon redevelopment of sites	Quantify and report on additional open space provided as part of redevelopment
3.1.3	Ensure regular cleanin	g and maintenance of local areas to p	prevent damage to the environment
	Works & Operations	Monitor and maintain local streets to mitigate risk to the environment	Provide regular street sweeping and maintenance services
	Works & Operations	Mainain the stormwater drainage network	Regularly maintain and clean the stormwater drainage network and clear blocked pits
	Parks	Remove priority weeds from public spaces	Implement a priority weed removal program in line with the Biosecurity Act 2015 (NSW)
	Works & Operations	Maintain trees and vegetation to ensure that they are attractive and safe	Trees and vegetation are maintained as required to avoid damage or risk and new vegetation is planted where possible
3.1.4	Ensure all public parks current and future nee		ntained and well managed to meet the
	Parks	Regularly maintain parks, playgrounds, sportsfields, gardens and open spaces	Undertake scheduled maintenance programs to meet community needs
	Urban Design & Landscape	Ensure sustainable materials are used for park amenities and facilities	Maintain and upgrade existing park amenities to ensure longevity and sustainability
	Parks, Urban Design & Landscape	Provide support for the establishment of sensory and community gardens	Identify opportunities to implement sensory or community gardens in existing parks, reserves and open spaces
	Urban Design & Landscape	Ensure parks are accessible and offer inclusive activities	Ensure parks can be accessed by people living with a disability or impairment and that playgrounds are inclusive and accessible
3.2	Provide sustainable w	aste management practices	
3.2.1	Promote existing recy	cling services	
	Environmental Services	Provide education and information about Council's recycling services	Use Council communication to inform the community on existing services
	Environmental Services	Ensure residents adhere to sustainable recycling practices	Conduct bin audits and encourage residents to recycle correctly
3.2.2	Identify emerging was	te management solutions	
	Environmental Services	Actively seek and identify new processes and technology	Implement waste management solutions that will benefit the community

3.2.3	Establish clear targets	for recycling and reducing waste to I	andfill
	Environmental Services	Ensure a community wide increase in recycling and reduction in landfill	Continue to report targets to the community
3.3	Educate the communi	ty on sustainable practices	
3.3.1	Provide intiatives to e	ncourage more sustainable practices	in the community and around home
	Environmental Services	Deliver educational programs to the community, networks and businesses that encourage sustainable practices	Provide an annual calendar of initiatives on environmentally sustainable practices
	Environmental Services	Participate in regional sustainability programs	Work with neighbouring councils and agencies to deliver sustainability programs to the community
	Environmental Services	Encourage the community to follow sustainable practices	Award residents, streets, businesses or areas that follow sustainable recycling practices
3.3.2	Promote public transp	oort and more active forms of transpo	rt such as cycling and walking
	Environmental Services	Promote public transport, cycling and walking to residents going to work and those who work in Burwood	Undertake campaigns and initaitives that encourage the use of alternative transport
3.3.3	Encourage the commu	unity to take pride in the cleanliness a	nd maintenance of the area
	Environmental Services	Promote a clean environment through urban architecture and landscaping	Identify opportunities to provide recycling and other waste collection terminals across town centres
	Environmental Services	Raise awareness in the community on littering	Undertake campaigns to reduce littering in town centres
3.4	Leadership in environ	mental sustainability	
3.4.1	Invest in green and re	newable technology	
	Environmental Services	Implement green and renewable energy intiaitives across Council facilities	Audit existing facilities and upgrade where appropriate
3.4.2	Promote greater use o	of more efficient green technologies a	nd alternative energy sources
	Environmental Services	Support and promote Federal and State Government intiaitives in the rollout of green technologies and alternative energy sources	Actively advertise State and Federal initiatives through Council's established communication channels
3.4.3	Ensure planning prom environment	otes environmentally sustainable dev	elopment to reduce impacts on the
	Strategic Planning	Work with developers to promote sustainable developments	Provide strategic planning input into developments where possible to encourage vertical gardens and green spaces within the Burwood CBD
	Building & Development, Regulatory Services	Ensure developers follow sustainable practices during construction	Carry out a regular program of inspections of development sites to ensure compliance with safe and sustainable practices (such as sediment control and removal of materials)
3.5	Encourage and contril	oute to public health and welfare	
3.5.1	Provide services and e	encourage the community to take pric	le in the area to ensure public health
	Environmental Services	Reduce spread of foodborne, waterborne and transferrable diseases	Undertake regular inspections of cooling towers and water systems, food premises and health, beauty and cosmetic premises to take action against risk
	Environmental Services	Mimimise urban related pollution such as air, water and noise pollution	Investigate air, water and noise pollution complaints

	Environmental Services	Educate business owners on public health to ensure complaince with food regulations	An annual calendar of initiatives on public health including information in relevant community languages
	Environmental Services	Educate the community on public health matters	Undertake and participate in relevant campaigns to raise awareness and engage the community
3.5.2		support to encourage responsible ani for in a safe community	mal ownership practices and ensure that
	Regulatory Services, Environmental Services	Educate residents on companion animals	Provide information and relevant campaigns to raise awareness in the community
	Urban Design & Landspace	Establish pet friendly environments for animal owners	Consider pet friendly facilities when undertaking any new plans of management for parks, reserves and open spaces
	Regulatory Services, Environmental Services	Provide regulatory support to ensure a safe environment for animals and residents	Undertake compliance inspections for dangerous or displaced animals

Planning and infrastructure

	Responsibilities	Delivery Program Objectives	Operational Plan Achievements
4.1	Implement regional tra	affic and parking strategies	
4.1.1	Ensure strategies acco	ommodate population growth	
	Traffic & Transport	Design traffic facilities which improve traffic flow and alleviate congestion	Investigate traffic hot spots and implement solutions such as pedestrian refuges, roundabouts or traffic calming devices
	Strategic Planning	Encourage opportunities for additional public parking spaces within developments	Negotiate with developers for additional public parking within developments in the Burwood CBD where possible
	Building & Development	Ensure developments provide sufficient parking and off-street parking in line with Council policies	Investigate parking provisions during assessments of development applications
4.1.2	Implement strategies	to promote alternative transport use	
	Traffic & Transport	Investigate opportunities for bus priority lanes to improve public transport efficiency	Work with RMS and Transport NSW to identify locations for improved bus access
	Traffic & Transport	Seek funding opportunities for cycling facilities and cycleways	Identify and apply for grants where possible and implement facilities which promote cycling (such a bicycle parking stations)
4.1.3	Work with key stakeho	olders to ensure an interegrated trans	port plan
	Traffic & Transport	Work with RMS, STA, NSW Police and major stakeholders to continue to develop new parking initiatives	Conduct regular meetings with key stakeholders and report outcomes to the community
	Traffic & Transport	Participate in regional projects to ensure an integrated transport network	Work with key agencies to ensure regional transport projects have a positive impact on the local community
	Traffic & Transport	Consider pedestrians and cyclists as key stakeholders in traffic management planning	Ensure pedestrians and cyclists are consulted during traffic management planning
4.1.4	Enhance road and peo	lestrian safety	
	Traffic & Transport	Educate residents on safe practices to reduce road incidents and fatalities	Undertake safety campaigns and run targeted programs and initiatives to promote safety around schools and town centres, pedestrian and cycling safety.
	Traffic & Transport	Implement traffic facilties which will enhance road and pedestrian safety	Identify blind spots and hot spots and implement solutions to take action against potential incidents
4.2	Provide connected an	accessible infrastructure	
4.2.1	Improve the accessibil	ty of Burwood CBD	
	Traffic & Transport	Improve pedestrian flow within the Burwood CBD	Investigate opportunities to limit motorist access to certain areas within the Burwood CBD
	Traffic & Transport	Identify parking solutions that will alleviate traffic congestion	Review parking strategy within the Burwood CBD and investigate parking initiatives to alleviate traffic congestion
	Traffic & Transport	Improve access and connection between the Burwood CBD and residential areas, facilities and open spaces and linkage to neighbouring areas	Implement strategies and initiatives to enhance connectivity within the area

4.2.2	Provide quality local infrastructure that caters to population growth		
	Works & Operations	Regularly maintain and upgrade local roads, footpaths, kerbs and gutters	Provide an extensive capital works program to regularly maintain and renew local infrastructure
	Works & Operations	Continue to monitor the condition of infrastructure across the area	Undertake infrastucture audits in order to determine the condition of local infastructure
4.2.3	Ensure all Council infra	astructure is safe and accessible	
	Works & Operations	Ensure infrastructure design aids accessibility	Identify and incorporate prams and wheelchair access ramps and other facilties to improve accessbility
4.3	Integrate Burwood's e	xisting heritage with high quality urba	an design
4.3.1	Encourage architectur	al integrity and aesthetically appealin	ng buildings
	Building & Development	Planning policies to enhance and promote architectural integrity and aesthically appealing buildings	Ensure that design is assessed as part of the development application process
4.3.2	Maintain and preserve	heritage through relevant planning s	trategies
	Strategic Planning	Ensure integrity in planning to preserve heritage	Ensure that all development applications relating to heritage items or heritage conservation include a heritage assessment
			Provide information and education relating to heritage as it applies to development
4.4	Participate in regional community	planning and infrastructure projects	to ensure the best outcomes for the
4.4.1	Provide advocacy on r	regional and metropolitan projects on	behalf of the community
	Strategic Planning, Traffic & Transport, Urban Design & Landscape	Ensure that the community's interest are taken into consideration on regional and metropolitan projects	Provide strategic and planning input into major regional infrastructure strategies and projects
4.4.2	Partner with key stake	holders to deliver major projects	
	Strategic Planning, Traffic & Transport, Urban Design & Landscape	Work with State and Federal Governments and developers to ensure major infrastructure projects benefit the community	Actively participate in the planning process of regional and metropolitan infrastructure projects and advocate for the area's needs
4.5	Ensure customer focus	sed processes for development servic	es
4.5.1	Ensure support and pr	ovide efficient assesssment of develo	pments
	Building & Development	Provide support and information on development processes	Develop and provide information on development application processes and services in an accessible and easy to understand format
	Building & Development	Ensure streamlined and timely processes for development services	Assess development applications in a timely manner
4.5.2	Ensure independence	and transparency in decision making	on signficant developments
	Governance	Facilitate and coordinate the Independent Hearing and Assessment Panel	Report decisions made by the Independent Hearing and Assessment Panel to the community

Vibrant city and villages

	Responsibilities	Delivery Program Objectives	Operational Plan Achievements		
5.1	Maximise Burwood's r	egional and strategic status within inr	ner western Sydney		
5.1.1	Stimulate the local eco	onomy and activate the Burwood CBD			
	Community Engagement	Plan and facilities economic development strategies that stimulate the economy and attract businesses	Review and monitor Economic Strategies and policies		
	Civic Events	Attract large scale festivals, events and intiatives to the Burwood CBD	Apply for grants and sponsorships, and seek participation in regional, metropolitan and nation-wide initiatives		
	Community Engagement, Civic Events, Urban Design & Landscape	Promote Burwood CBD as a destination for food and culture	Promote and enhance the retail and dining experience in Burwood through intiatives which attract visitors		
5.1.2	Encourage mixed use	buildings: commercial and residential	to maximise Burwood CBD		
	Strategic Planning	Enhance and promote mix use buildings to ensure the Burwood CBD maintains its regional status	Review planning provisions for development controls and encourage mix use development where possible		
5.1.3	Build links and partnerships with educational institutions for the development of diverse local skills				
	Organisation Development	Promote and support local learning institutions to encourage residents to enter the local workforce	Provide and support opportunies for employment, placements, traineeships and volunteering where appriopriate		
5.1.4	Provide facilities to bu	sinesses, services and institutions for	corporate events		
	Facilities & Venues	Provide venues for businesses and services to conduct corporate events such as expos, conferences and seminars	Offer a range of facilities for hire that accommodate the various types of use required by businesses, services and institutions		
5.2	Support and engage v	vith local services and businesses			
5.2.1	Promote local busines	ses and services to the community			
	Community Engagement	Promote the services of local businesses to boost the local economy	Develop communication material that promotes local services and businesses to the community		
5.2.2	Develop programs to a	strengthen and sustain local business	es		
	Community Engagement	Facilitate educational and advisory intiatives that encourage good economic practices	Support State agencies in delivering business services to the community		
	Community Engagement	Engage with local business organisations and chambers	Maintain ongoing dialogue and identify opportunities to support intiatives or deliver joint projects		
5.2.3	Encourage participation	on of local businesses in community e	vents		
	Civic Events	Invite local businesses to participate in Council's civic events	Provide regular notice to businesses of Council's upcoming events and provide opportunities for involvement		

5.3	Enhance and foster the local identity					
5.3.1	Promote opportunities	s for public art and culture				
	Civic Events, Community Services, Urban Design & Landscape	Encourage authorised public art and live performances and activitations within the Burwood CBD	Implement public art and street music programs to enhance the culture within the Burwood CBD			
5.3.2	Maintain an attractive	Burwood CBD				
	Civic Events	Regularly decorate the Burwood CBD	Develop and implement seasonal banner and decoration programs			
	Urban Design & Landscape	Enhance the aesthetics of the Burwood CBD through architecture and landscaping	Implement a Burwood CBD master plan			
	Regulatory Services	Ensure the Burwood CBD and town centres are clean and presentable	Deliver a Safe & Clean program to monitor the CBD and town centres			
5.3.3	Support innovation wh	nich will enhance local identity and cu	Iture			
	Executive Team	Ensure the Burwood CBD is a modern and innovative centre	Identify and implement emerging technology that will enhance the CBD and attract visitors			
5.3.4	Provide civic events w	hich foster a sense of pride in the con	nmunity			
	Civic Events	Deliver a range of civic events which attract visitors to the area	Facilitate and coordinate major events that celebrate the area			
5.4	Activate village precin	cts and preserve the distinct characte	ers of surrounding residential areas			
5.4.1	Update and maintain t	he aesthetics of town centres and vill	ages			
	Urban Design & Landscape	Enhance the aesthetics of village town centres including Croydon, Croydon Park and Enfield	Develop master plans for village town centres			
5.4.2	Promote and recognis	e local history through urban design				
	Urban Design & Landscape	Interpret the local history and character of the area through art and design	Identify local history and implement art and design that creates a sense of pride in the area			

BURW2030D

BUDGET 2019-2020

Budget overview

Delivering for our community

Burwood Council's Budget 2019-20 and four year projections have been developed with a clear focus on delivering the community's long term vision outlined in the Burwood2030 Community Strategic Plan.

The Operational Plan puts into action the objectives the community has identified as high-priority and forms part of the Delivery Program 2018-2021.

The following major projects have been considered in the budget:

- Town Centre Beautification Master Plan
- Enfield Aquatic Centre upgrades
- Parks and playground upgrades
- Ongoing infrastructure and renewal works
- Tree planting program
- Stormwater drainage upgrade

Funding our future

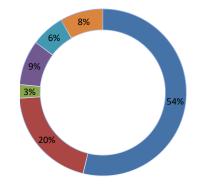
In addition to delivering these services to the community, Council is committed to maintaining long term financial sustainability and aims to achieve this through strategic planning and prudent investment.

To ensure Council continued to deliver services at its current level, and after undertaking community engagement, Council applied to the Independent Pricing and Regulatory Tribunal (IPART) for a special variation for a four year period commencing in the year 2019-2020. This was approved on 14 May with a 2% increase above the rate peg per annum. The additional funding received from the special variation will be used to fund additional infrastructure upgrade works on Council's stormwater drainage network throughout the local government area.

Revenue

Revenue

Total Operating Revenue	54,404,705
Capital Grants Contributions	4,530,000
Operating Grants & Contributions	3,517,168
Other Revenue	4,723,116
Interest & Investment Revenue	1,430,000
User Charges & Fees	10,929,128
Rates & Annual Charges	29,275,293

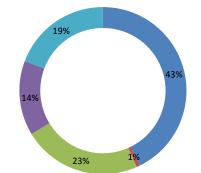


Rates & Annual Charges

- User Charges & Fees
- Interest & Investment Revenue
- Other Revenue
- Operating Grants & Contributions
- Capital Grants Contributions

Expenditure

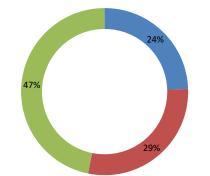
Expenditure	
Employment Costs	21,693,052
Borrowing Costs	332,401
Materials & Contracts	11,653,216
Depreciation	7,335,000
Other Expenses	9,783,252
Total Operating Expenditure	50,796,921



- Employment Costs
- Borrowing Costs
- Materials & Contracts
- Depreciation
- Other Expenses

Expenditure by Division

Total Operating Expenditure	50,796,921
Land, Infrastructure & Environment	23,782,189
Corporate, Governance & Community	14,578,336
General Managers Office	12,436.396
Division	



General Managers Office

Corporate, Governance & Community

Land, Infrastructure & Environment

Division Summary

Division	Team	Op Exp (Excl Depn & Int Chgs)	Total Op Revenue	Acquisition of Assets	Loan Repay- ment	Sale of Assets	Loan Borrow- ings	Net Reserve Movement	Net S94 Movement	Net Movement in Working Capital
Office of the Ge	eneral Manager									
General Managers Office	General Managers Office	2,395,459	29,956,286	350,000	707,937	0	0	0	(4,030,000)	22,472,890
General Managers Office	Mayors Office	364,185	0	0	0	0	0	0	0	(364,185)
General Managers Office	Councillors	410,604	7,000	0	0	0	0	0	0	(403,604)
Organisational Development	Organisa- tional Devel- opment	1,931,148	90,000	0	0	0	0	(150,000)	0	(1,991,148)
Sub Total Office General Manage		5,101,396	30,053,286	350,000	707,937	0	0	(150,000)	(4,030,000)	19,713,953
Corporate, Gov	ernance and Co	ommunity								
Deputy Gener- al Manager Administration	Corporate, Governance Community Administra- tion	376,719	0	0	0	0	0	0	0	(376,719)
Media, Events & Communi- cation	Media & Events	789,591	126,000	0	0	0	0	0	0	(663,591)
Executive Management	Corporate Planning & Communica- tions	302,646	0	0	0	0	0	0	0	(302,646)
Property Management	Property Manage- ment	1,546,571	1,765,999	4,450,000	0	0	0	2,150,000	2,300,000	219,428
Financial Services	Financial Services	1,357,560	149,500	0	0	0	0	0	0	(1,208,060)
Enfield Aquatic Centre	Enfield Aquatic Centre	2,243,749	1,565,100	0	0	0	0	(100,000)	0	(778,649)
Procurement	Procure- ment	124,067	1,100	0	0	0	0	0	0	(122,967)
Corporate & Governance	Governance	410,881	1,300	0	0	0	0	(80,000)	0	(489,581)
Library & Community Services	Community Services	1,203,872	68,570	0	0	0	0	0	0	(1,135,302)
Library & Community Services	CHSP	941,697	979,845	0	0	0	0	0	0	38,148
Library & Community Services	Library Services	1,896,503	129,114	150,000	0	0	0	0	0	(1,917,389)
Customer Services & Records	Customer Services	879,452	4,900	0	0	0	0	0	0	(874,552)
Customer Services & Records	Records	374,762	15,000	0	0	0	0	0	0	(359,762)
Information Services	Information Services	2,130,266	0	400,000	0	0	0	190,000	0	(2,340,266)
Sub Total Corpo Governance & C		14,578,336	4,806,428	5,000,000	0	0	0	2,160,000	2,300,000	(10,311,908)

Division	Team	Op Exp (Excl Depn & Int Chgs)	Total Op Revenue	Acquisition of Assets	Loan Repay- ment	Sale of Assets	Loan Bor- rowings	Net Re- serve Movement	Net S94 Movement	Net Move- ment in Working Capital
Land, Infrastruc	ture & Environ	ment								
Deputy Gener- al Manager Administration	Land, Infrastruc- ture & Environment Administra- tion	584,659	0	0	0	0	0	0	0	(584,659)
Building & Development	Building & Develop- ment	1,588,097	986,000	0	0	0	0	0	0	(602,097)
Strategic Planning	Strategic Planning	763,878	60,000	0	0	0	0	0	178,000	(525,878)
Environment & Health	Environment & Health	5,242,968	6,112,269	100,000	0	0	0	296,500	0	1,065,801
Compliance	Compliance	2,589,776	4,251,500	0	0	0	0	0	0	1,661,724
Assets, Land- scape & Urban Design	City Asset Services	899,857	270,334	4,378,348	0	0	0	0	200,000	(4,807,871)
Assets, Land- scape & Urban Design	City Assets - Landscape Planning & Design	277,787	18,700	770,000	0	0	0	300,000	0	(729,087)
Traffic & Transport	Traffic & Transport	2,251,151	5,916,150	600,000	0	0		(100,000)	600,000	3,564,999
Works Opera- tions & Parks	Depot	1,817,910	206,500	1,450,000	0	950,000	0	250,000	0	(1,861,410)
Works Operations & Parks	Civil Engineering	2,721,178	1,617,538	500,000	0	0	0	0	0	(1,603,640)
Works Operations & Parks	Parks & Gardens	3,320,194	106,000	0	0	0	0	0	0	(3,214,194)
Works Operations & Parks	Waste & Cleansing Services	1,724,734	0	0	0	0	0	0	0	(1,724,734)
Sub Total Land, ture & Environment	Infrastruc-	23,782,189	19,544,991	7,798,348	0	950,000	0	746,500	978,000	(9,361,046)
Consolidated Re	esult	43,461,921	54,404,705	13,148,348	707,937	950,000	0	2,756,500	(752,000)	40,999

Division Summary

Capital Works Program

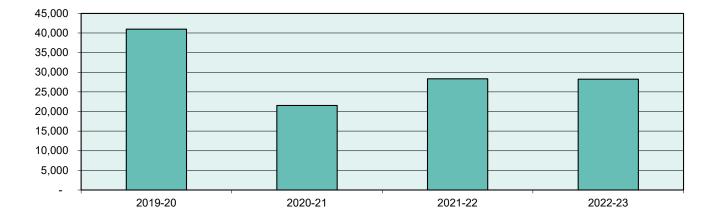
Division	Project	Amount (\$'000)
General Manager	Corporate Projects – to be determined	350
Corporate Governance & Community	Enfield Aquatic Centre Upgrade – Stage 2	2,200
	Information Technology	400
	Library Resources	150
	Buildings Upgrade	2,250
Land, Infrastructure & Environment	Annual Infrastructure Upgrade Program	3,765
	Infrastructure - SRV - Drainage	453
	Town Centres Beautification	600
	Parks & Playgrounds Upgrade	970
	Plant & Equipment	1,450
	Stormwater Management	460
	Waste Disposal Bins	100
Total		13,148

BUDGET FORECAST

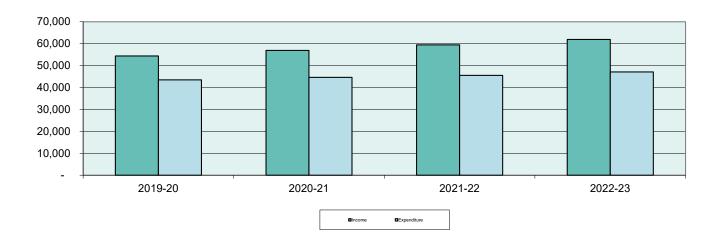
2019-2020 to 2022-2023

Forecast result

Forecasted Budget Result 2019-20 to 2022-23



Operating: Income v Expenditure



Operating - Income v Expenditure (excluding depreciation)

Forward Estimates of Income & Expenditure

	Budget 2019-20	Budget 2020-21	Budget 2021-22	Budget 2022-23
Operating Income		\$	5	
Туре				
Rates & Annual Charges	29,275,293	30,915,124	32,613,147	34,370,451
User Charges & Fees	10,929,128	11,346,190	11,760,880	12,087,319
Interest & Investment Revenue	1,430,000	1,656,000	1,837,000	1,988,000
Other Revenue	4,723,116	4,817,578	4,913,930	5,012,208
Operating Grants & Contributions	3,517,168	3,606,949	3,699,255	3,798,413
Capital Grants & Contributions	4,530,000	4,590,000	4,625,920	4,667,179
Total Operating Income	54,404,705	56,931,841	59,450,132	61,923,570

Operating Expenditure

Туре				
Employment Costs	21,693,052	22,183,858	22,738,454	23,356,915
Borrowing Costs	332,401	308,123	281,856	260,170
Materials & Contracts	11,653,216	12,131,254	12,190,858	12,642,445
Depreciation	7,335,000	7,408,350	7,482,434	7,557,258
Other Expenses	9,783,252	10,032,487	10,341,562	10,818,311
Total Operating Expenditure	50,796,921	52,064,072	53,035,164	54,635,099
Operating Result	3,607,784	4,867,769	6,414,968	7,288,471
Net Operating Result before Capital Items	(922,216)	277,769	1,789,048	2,621,292

Funding Statement

Operating Result	3,607,784	4,867,769	6,414,968	7,288,471
Add Back Non Cash Items	-	-	-	-
Depreciation	7,335,000	7,408,350	7,482,434	7,557,258
Total Non Cash Items	7,335,000	7,408,350	7,482,434	7,557,258
Adjusted Operating Result	10,942,784	12,276,119	13,897,402	14,845,729

Source of Capital Funds

Funds Available	18,682,284	19,571,229	18,356,612	17,873,729
Transferred From Reserves	3,511,500	3,385,110	1,039,210	1,093,000
Transferred From Section 94	3,278,000	2,950,000	2,450,000	950,000
Loan Funds	-	-	-	-
Sale of Assets	950,000	960,000	970,000	985,000

Acquistion of Assets	13,148,348	13,855,097	12,498,984	11,815,552
Loan Principal Repayment	707,937	739,588	702,726	661,464
Transfer to Section 94	4,030,000	4,090,000	4,126,570	4,168,486
Transfer to Reserves	755,000	865,000	1,000,000	1,200,000
Net Movement in Working Capital	40,999	21,544	28,332	28,227

Forward Estimates of Income & Expenditure: Office of the General Manager

	Budget 2019-20	Budget 2020-21	Budget 2021-22	Budget 2022-23
Operating Income		\$;	
Туре				
Rates & Annual Charges	23,500,314	24,729,600	26,081,632	27,426,166
User Charges & Fees	-	-	-	-
Interest & Investment Revenue	1,430,000	1,656,000	1,837,000	1,988,000
Other Revenue	92,000	93,840	95,717	97,631
Operating Grants & Contributions	1,000,972	1,021,867	1,043,353	1,069,699
Capital Grants & Contributions	4,030,000	4,090,000	4,125,920	4,167,179
Total Operating Income	30,053,286	31,591,307	33,183,622	34,748,675

Operating Expenditure

Туре				
Employment Costs	2,193,245	2,248,077	2,304,278	2,361,885
Borrowing Costs	332,401	308,123	281,856	260,170
Materials & Contracts	474,350	483,591	493,011	627,617
Depreciation	7,335,000	7,408,350	7,482,434	7,557,258
Other Expenses	2,101,400	2,148,758	2,197,223	2,256,822
Total Operating Expenditure	12,436,396	12,596,899	12,758,802	13,063,752
Operating Result	17,616,890	18,994,408	20,424,820	21,684,923
Net Operating Result before Capital Items	13,586,890	14,904,408	16,298,900	17,517,744

Funding Statement

Operating Result	17,616,890	18,994,408	20,424,820	21,684,923
Add Back Non Cash Items	-	-	-	-
Depreciation	7,335,000	7,408,350	7,482,434	7,557,258
Total Non Cash Items	7,335,000	7,408,350	7,482,434	7,557,258
Adjusted Operating Result	24,951,890	26,402,758	27,907,254	29,242,181

Source of Capital Funds

Funds Available	24,951,890	26,402,758	27,907,254	29,242,181
Transferred From Reserves	-	-	-	-
Transferred From Section 94	-	-	-	-
Loan Funds	-	-	-	-
Sale of Assets	-	-	-	-

Net Movement in Working Capital	19,713,953	21,073,170	22,577,958	23,912,231
Transfer to Reserves	150,000	100,000	100,000	100,000
Transfer to Section 94	4,030,000	4,090,000	4,126,570	4,168,486
Loan Principal Repayment	707,937	739,588	702,726	661,464
Acquistion of Assets	350,000	400,000	400,000	400,000

Forward Estimates of Income & Expenditure: Corporate, Governance & Community

	Budget 2019-20	Budget 2020-21	Budget 2021-22	Budget 2022-23
Operating Income		\$	5	
Туре				
Rates & Annual Charges	7,855	8,051	8,253	8,459
User Charges & Fees	3,175,428	3,374,866	3,525,779	3,631,211
Interest & Investment Revenue	-	-	-	-
Other Revenue	444,116	452,998	462,058	471,299
Operating Grants & Contributions	1,179,029	1,214,130	1,250,278	1,287,506
Capital Grants & Contributions	-	-	-	-
Total Operating Income	4,806,428	5,050,045	5,246,368	5,398,475

Operating Expenditure

Туре				
Employment Costs	9,180,072	9,409,574	9,644,813	9,885,934
Borrowing Costs	-	-	-	-
Materials & Contracts	2,638,598	2,940,671	2,768,778	2,823,442
Depreciation	-	-	-	-
Other Expenses	2,759,666	2,831,678	2,895,332	3,010,470
Total Operating Expenditure	14,578,336	15,181,923	15,308,923	15,719,846
Operating Result	(9,771,908)	(10,131,878)	(10,062,555)	(10,321,371)
Net Operating Result before Capital Items	(9,771,908)	(10,131,878)	(10,062,555)	(10,321,371)

Funding Statement

Adjusted Operating Result	(9,771,908)	(10,131,878)	(10,062,555)	(10,321,371)
Total Non Cash Items	-	-	-	-
Depreciation	-	-	-	-
Add Back Non Cash Items	-	-	-	-
Operating Result	(9,771,908)	(10,131,878)	(10,062,555)	(10,321,371)

Source of Capital Funds

Funds Available	(5,056,908)	(5,451,878)	(8,132,555)	(9,921,371)
Transferred From Reserves	2,415,000	2,480,000	230,000	200,000
Transferred From Section 94	2,300,000	2,200,000	1,700,000	200,000
Loan Funds	-	-	-	-
Sale of Assets	-	-	-	-

Acquistion of Assets	5,000,000	4,950,000	2,540,000	1,100,000
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	-
Transfer to Reserves	255,000	305,000	350,000	550,000
Net Movement in Working Capital	(10,311,908)	(10,706,878)	(11,022,555)	(11,571,371)

Forward Estimates of Income & Expenditure: Land, Infrastructure & Environment

	Budget 2019-20	Budget 2020-21	Budget 2021-22	Budget 2022-23
Operating Income		\$	5	
Туре				
Rates & Annual Charges	5,767,124	6,177,473	6,523,262	6,935,826
User Charges & Fees	7,753,700	7,971,324	8,235,101	8,456,108
Interest & Investment Revenue	-	-	-	-
Other Revenue	4,187,000	4,270,740	4,356,155	4,443,278
Operating Grants & Contributions	1,337,167	1,370,952	1,405,624	1,441,208
Capital Grants & Contributions	500,000	500,000	500,000	500,000
Total Operating Income	19,544,991	20,290,489	21,020,142	21,776,420

Operating Expenditure

Туре				
Employment Costs	10,319,735	10,526,207	10,789,363	11,109,096
Borrowing Costs	-	-	-	-
Materials & Contracts	8,540,268	8,706,992	8,929,069	9,191,386
Depreciation & Amortisation	-	-	-	-
Other Expenses	4,922,186	5,052,051	5,249,007	5,551,019
Total Operating Expenditure	23,782,189	24,285,250	24,967,439	25,851,501
Operating Result	(4,237,198)	(3,994,761)	(3,947,297)	(4,075,081)
Net Operating Result before Capital Items	(4,737,198)	(4,494,761)	(4,447,297)	(4,575,081)

Funding Statement

Adjusted Operating Result	(4,237,198)	(3,994,761)	(3,947,297)	(4,075,081)
Total Non Cash Items	-	-	-	-
Depreciation	-	-	-	-
Add Back Non Cash Items	-	-	-	-
Operating Result	(4,237,198)	(3,994,761)	(3,947,297)	(4,075,081)

Source of Capital Funds

Funds Available	(1,212,698)	(1,379,651)	(1,418,087)	(1,447,081)
Transferred From Reserves	1,096,500	905,110	809,210	893,000
Transferred From Section 94	978,000	750,000	750,000	750,000
Loan Funds	-	-	-	-
Sale of Assets	950,000	960,000	970,000	985,000

Acquistion of Assets	7,798,348	8,505,097	9,558,984	10,315,552
Loan Principal Repayment	-	-	-	-
Transfer to Section 94	-	-	-	-
Transfer to Reserves	350,000	460,000	550,000	550,000
Net Movement in Working Capital	(9,361,046)	(10,344,748)	(11,527,071)	(12,312,633)

Income Statement

	Budget 2019-20	Budget 2020-21	Budget 2021-22	Budget 2022-23
Income from Continuing Operations		\$	5	
Rates & Annual Charges	29,275,293	30,915,720	32,614,358	34,370,450
User Charges & Fees	10,929,128	11,346,189	11,760,880	12,087,318
Interest & Investment Revenue	1,430,000	1,656,000	1,837,000	1,988,000
Other Revenues	4,723,116	4,817,578	4,913,930	5,012,208
Grants & Contributions provided for Operat- ing Purposes	3,517,168	3,606,949	3,699,256	3,798,413
Grants & Contributions provided for Capital Purposes	7,530,000	7,540,000	7,075,920	5,617,179
Total Income From Continuing Operations	57,404,705	59,882,436	61,901,343	62,873,568

Expenses From Continuing Operations

Employee Benefits & On-Costs	21,693,052	22,183,857	22,738,454	23,356,915
Borrowing Costs	331,922	307,066	280,897	259,314
Materials & Contracts	11,653,216	12,131,253	12,190,859	12,642,444
Depreciation & Amortisation	7,335,000	7,408,350	7,482,434	7,557,258
Other Expenses	9,783,252	10,032,487	10,341,563	10,818,310
Total Expenses From Continuing Operations	50,796,442	52,063,013	53,034,206	54,634,241

Operating Result from Continuing Operations	6,608,263	7,819,424	8,867,137	8,239,327
Net Operating Result before Capital Items	(921,737)	279,424	1,791,217	2,622,148
Depreciation Contra	7,335,000	7,408,350	7,482,434	7,557,258
Disposal of Assets	950,000	960,000	970,000	985,000
Operating Funds Available	7,363,263	8,647,774	10,243,650	11,164,406

Balance Sheet

	Budget As at 30 June 2020	Budget As at 30 June 2021	Budget As at 30 June 2022	Budget As at 30 June 2023
Assets		\$	i	
Current Assets				
Cash & Cash Equivalents	9,344,042	10,997,772	15,085,598	19,513,360
Investments	47,500,000	47,500,000	47,500,000	47,500,000
Receivables	3,308,999	3,414,292	3,505,216	3,534,238
Other	436,835	451,655	459,168	478,086
Non-current assets classified as "held for sale"	-	-	-	
Total Current Assets	60,589,875	62,363,719	66,549,982	71,025,683
Non-Current Assets				
Investments	2,500,000	2,500,000	2,500,000	2,500,000
Receivables	-	-	-	
Infrastructure, Property, Plant & Equipment	476,335,096	481,821,843	485,868,394	489,141,688
Investment Property	3,820,000	3,820,000	3,820,000	3,820,000
Other	-	-	-	
Total Non-Current Assets	482,655,096	488,141,843	492,188,394	495,461,688
Total Assets	543,244,971	550,505,562	558,738,376	566,487,371

Liabilities

Current Liabilities				
Payables	9,558,842	9,709,288	9,747,313	9,893,142
Income Received inadvance	938,895	969,579	1,000,234	1,025,710
Borrowings	739,962	703,004	661,637	623,003
Provisions	6,712,090	6,712,090	6,712,090	6,712,090
Total Current Liabilities	17,949,790	18,093,961	18,121,274	18,253,945
Non-Current Liabilities				
Payables	-	-	-	-
Borrowings	5,431,606	4,728,602	4,066,965	3,443,962
Provisions	161,910	161,910	161,910	161,910
Total Non-Current Liabilities	5,593,516	4,890,512	4,228,875	3,605,872
Total Liabilities	23,543,306	22,984,473	22,350,149	21,859,817

Net Assets 519,701,666 527,521,089 536,388,227 544,627,554
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Equity

Accummulated Surplus	233,217,666	241,037,089	249,904,227	258,143,554
Revaluation Reserves	286,484,000	286,484,000	286,484,000	286,484,000
Total Equity	519,701,666	527,521,089	536,388,227	544,627,554

Cash Flow Statement

	Budget As at 30 June 2020	Budget As at 30 June 2021	Budget As at 30 June 2022	Budget As at 30 June 2023
Cash Flows from Operating Activities		\$		
Receipts				
Rates & Annual Charges	29,244,382	30,877,074	32,574,341	34,329,079
User Charges & Fees	10,928,980	11,335,795	11,750,545	12,079,183
Interest & Investment Revenue Received	1,418,402	1,637,212	1,805,375	1,954,277
Grants & Contributions	11,337,828	11,143,062	10,789,659	9,468,559
Other	4,885,268	4,814,684	4,921,154	5,038,926
	57,814,859	59,807,826	61,841,074	62,870,023
Payments				
Employee Benefits & On-Costs	21,627,557	22,168,351	22,720,688	23,337,350
Materials & Contracts	11,820,216	12,029,966	12,136,027	12,513,027
Borrowing Costs	333,907	309,139	282,867	261,168
Other	9,783,252	10,032,487	10,341,563	10,818,311
	43,564,932	44,539,943	45,481,145	46,929,856
Net Cash provided (or used in) Operating Activities	14,249,927	15,267,883	16,359,929	15,940,167

Cash Flows from Investing Activities

Receipts						
Sale of Infrastructure, Property, Plant & Equipment	950,000	960,000	970,000	985,000		
Payments						
Purchase of Infrastructure, Property, Plant & Equipment	13,415,271	13,834,191	12,539,099	11,835,769		
Net Cash provided (or used in) Investing Activities	(12,465,271)	(12,874,191)	(11,569,099)	(10,850,769)		

Cash Flows from Financing Activities

Receipts				
Proceeds from Borrowings & Advances	-	-	-	-
Payments				
Repayment of Borrowings & Advances	708,131	739,962	703,004	661,637
Net Cash Flow provided (used in) Financ- ing Activities	(708,131)	(739,962)	(703,004)	(661,637)
Net Increase / (Decrease) in Cash & Cash Equivalents	1,076,525	1,653,730	4,087,826	4,427,761
Cash at the Beginning of the Reporting Year	8,267,517	9,344,042	10,997,772	15,085,598
Cash & Cash Equivalents - End of the Year	9,344,042	10,997,773	15,085,598	19,513,360

If you have a comment or a question about the Operational Plan 2019-2020 please contact us:

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